

# HOSPICE

# Gifts

HOSPICE OF THE PIEDMONT, SHARING THE JOURNEY  
SPRING 2010

## CELEBRATING 30 YEARS

**O**UR 30TH ANNIVERSARY YEAR HAS ARRIVED and with it Hospice of the Piedmont celebrates three decades of caring for people at the end of life.

In 1980, there was an insidious undercurrent in our culture. Death had become only a medical event. It seemed we were destined to spend our last days and hours of life in the hospital in an intensive care unit or in a nursing home—alone, in pain, and separated from our families, homes, and communities.

Thirty years ago in Charlottesville, a group of courageous people began to explore a new philosophy of care for the dying.

**We never want to forget the remarkable work of the pioneers who went before us; nor the 16,000 lives we have had the privilege of serving over the years.**

These early pioneers came from every walk of life. Weary with the expectation that medicine could prolong every life and knowing that treatments in the face of futility could cause enormous pain and suffering, physicians and nurses, social workers, chaplains, and the community banded together to return us to a common sense, compassionate model of care (read more about this on page two).

Because each of us dies in our own way and on our own time, it was instinctively understood that the experience of dying encompasses spiritual, physical, emotional, and interpersonal needs. As the rugged individualists that Americans are, we asked that this highly personal phase in our lives be supported with dignity, compassion, and respect on our own terms.

Thirty years ago, did we know what we were doing or where the journey would lead us? Probably not. What we did know was that we needed to reverse course and return to a

standard for compassionate, end-of-life care that was responsive to each person's values and needs rather than "a one size fits all" approach.

Fast-forward to today. Hospice of the Piedmont is the manifestation of an ideal that took root all those years ago. Like a petal unfolding, we started small with volunteers only. It didn't take long to see that people wanted to stay home whenever possible with a full complement of nursing, social work, chaplain, and volunteers to support them and their family. And so our professional staff grew. Our patients wanted bereavement support for their loved ones, and over time a robust grief and loss program evolved. The community supported the state's first hospice residence of its kind and in 2004 we opened Hospice House on Park Street.

A sacred trust was given to us in 1980. We have kept the flame burning for 30 years while adding additional programs and services for our community and its evolving needs. We never want to forget the remarkable work of the pioneers who went before us; nor the 16,000 lives we have had the privilege of serving over the years. The past is prologue and we will continue to evolve and plan to meet our community's needs based on the sound philosophy of care that is Hospice of the Piedmont.

There are many opportunities for you to celebrate with us throughout 2010. Whether it's attending one of several events we have planned (see page 6), sharing your time and resources by volunteering or donating, or making sure your friends and neighbors know to call us when they are faced with a daunting situation—we hope you'll join with us to celebrate our history, our present, and our future.



 Roberta White, CEO

## LOVED ONES SHARE THEIR THOUGHTS. . . .

Friends and family members often share their sincere gratitude for the services we provide to their loved ones. These personal notes mean the world to everyone at Hospice of the Piedmont. We are honored to receive such kind words.

*"On December 24th our nurse came. She gave us straight answers and knew exactly what we were feeling. I can't tell you how good it was to share this burden with someone who knew our concerns and gave us rational solutions. I felt bad about the snow on the road, and the fact that it was Christmas Eve. She assured us, not a bother, and called us often to see how we were."*

*"My mother and sister could not have coped without your team. I came in from out of town a few days before my father's death and was moved and amazed at the caring and wonderful people from Hospice of the Piedmont. Special thanks to the nurse who was with us at the end and who couldn't have been more wonderful. It felt to me like she was part of the family."*

*"We expected a nurse and we got an angel. She was absolutely perfect for all of our needs. Because we were not familiar with the medications our daughter needed, it was extremely comforting to have her expertise and counsel. We will never forget all the wonderful things she did and the compassion she showed."*

We invite you to share your thoughts and feelings with us:  
[newsletter@hopva.org](mailto:newsletter@hopva.org),  
(434) 817-6900, (800) 975-5501,  
675 Peter Jefferson Parkway  
Suite 300  
Charlottesville, VA 22911

## Two Particular Days to Remember

**T**HE HISTORY OF HOSPICE OF THE PIEDMONT'S FOUNDING COULD not be written without reference to two momentous days—October 4, 1978 and May 28, 1980.

On October 4, 1978, Dame Cicely Saunders, the founder of St. Christopher's Hospice in London, made a whirlwind visit to Charlottesville, speaking to several audiences at the University of Virginia and St. Paul's Memorial Church. Internationally known and respected, Dr. Saunders was recognized as the founder of modern hospice care and a pioneer in the field of palliative medicine. The seeds sowed that day through the force of her personality and the passion of her commitment to change the culture of end-of-life care took root in the minds of many of those instrumental in the founding Hospice of the Piedmont in 1980.

Fast forward to the evening of May 28, 1980, when Hospice of the Piedmont was founded. A group met at the home of Agnes "Adge" Coburn outside of Charlottesville. In the months following Cicely Saunder's visit, a group of persons intrigued by the hospice concept began meeting together—often at Adge's home. Her great interest in hospice care followed the cancer-related death of her daughter, leading to her extensive travel collecting information about hospice programs throughout the United States and Canada. The purpose of this meeting was recorded as that of "furthering the idea of hospice care within the area known as Planning District #10." Rosemary Hayes, RN, reported on a training program underway for thirteen volunteers who wished to be directly involved in the care program. The meeting "turned to the business of authorizing a group of responsible officers to expedite the machinery of the organization." Dr. George Cooper, a highly respected radiologist, was elected President and thirty persons were elected to the first Board of Directors. After considerable discussion of a name for the emerging organization, "it was felt best to adopt something like 'Hospice of the Piedmont', subject to the approval of the National Hospice Organization." Adge Coburn, who came to be regarded as "the mother of Hospice of the Piedmont," was elected Vice President. 📞

*Tal Haynes is authoring a history of Hospice of the Piedmont's first thirty years. Stay tuned to learn how you can buy your own copy!*

### *Dining Around the Area Card – Good until November 1, 2010*

Enjoy great savings at many of the area's best restaurants with our Dining Card and Restaurant Directory. Your Dining Card provides you with one free entrée, or sizeable entrée allowance, when you purchase an entrée of equal or greater value.

New this year – make plans for Dinner and a Show! For the first time, 7 local theatre companies have joined the cause to provide buy one/get one ticket opportunities to enjoy live, local theatre.

An estimated value of more than \$700 it's yours for just \$45, and it's valid through most of 2010! Thanks to the generosity of 48 participating restaurants and theatre companies, all proceeds from the sale of the Dining Around the Area Card benefit Hospice of the Piedmont.

Visit our website at [www.hopva.org](http://www.hopva.org) to purchase yours or call (434) 817-6900 to order one by phone with your Mastercard or Visa.



## Q & A

# How Does Hospice Work?

### *Who provides care to Hospice of the Piedmont's patients and their families?*

Care is provided by a team of trained professionals and volunteers. Choosing hospice allows the patient, along with the family, to be in charge of treatment decisions. The patient's own physician works with the hospice team to develop the plan of care. The hospice nurse performs an evaluation and carefully assesses medical issues. The nurse makes regular home visits and teaches the family how to best care for the patient. A nurse is always on-call to answer questions or provide nursing care. A social worker assesses the patient and family's need for counseling, social services, and other assistance. A chaplain is available to provide spiritual care, but does not replace the family's own minister or priest. Other members of the team include a certified nursing assistant, who can provide personal care, a trained volunteer, and in some cases, professionals from other disciplines may be called in to provide additional services. A bereavement counselor is available to provide support for family members and friends during the patient's illness and for at least 13 months following the death. Registered art therapists are also available to provide special support to grieving children.

### *Where does Hospice of the Piedmont provide care?*

Hospice of the Piedmont provides care to our patients wherever they call home. Hospice is not a place; it is a philosophy of care. We visit most of our patients in their home. We also provide care to patients who are residents of nursing homes, assisted living facilities, or Hospice House. Regardless of where a patient resides in our service area, our team members travel to them to provide care. Our bereavement workshops and group sessions take place at various convenient locations throughout the community. Look at the calendar on page 7 or call us at (434) 817-6900 for more information.

### *How is hospice care paid for?*

Thanks to the generosity of our community, Hospice of the Piedmont serves terminally ill patients and their families regardless of their ability to pay. People who are eligible may access the Medicare/Medicaid Hospice Benefit that covers all care, equipment, and medications related to the terminal illness. Many insurance companies now offer hospice care as part of their coverage, as well. 🙏

*If you have other questions please call us at (434) 817-6900 or visit our website: [www.hopva.org](http://www.hopva.org)*

## HOSPICE MYTHS

**MYTH: Hospice is where you go when there is nothing more a doctor can do.**

**FACT:** Hospice is care designed for patients with a life-limiting illness. Hospice is not where you go to die, rather hospice professionals are trained to assist patients in living their lives fully, completely, and without pain until the end of their lives.

**MYTH: To be eligible for hospice, I have to be in the final stage of dying.**

**FACT:** Hospice care is appropriate for patients with a terminal illness who have a life expectancy of six months or less. If the patient lives beyond the initial six months, he or she can continue receiving hospice care as long as Hospice of the Piedmont's medical director recertifies the patient indicating that hospice care is still appropriate.

**MYTH: If I choose hospice care, I have to leave my home.**

**FACT:** Hospice care is provided wherever the patient calls home: in their own home or a family member's, a nursing home, an assisted living facility, or Hospice House.

**MYTH: Families are not able to care for people with life-limiting illnesses.**

**FACT:** Family members are encouraged, supported, and trained by Hospice of the Piedmont professionals to care for their loved ones. Hospice staff is on call to the patient and their families 24-hours a day, 7-days a week, to help family and friends care for their loved ones. 🙏

## COMMUNITY PROGRAMS AND SERVICES

**Hospice of the Piedmont offers a number of programs available to the entire community.**

*Most of the following services are funded solely by donations and grants.*

- **Transitions** is a pre-hospice, case management, supportive program. Trained and experienced volunteers assist patients and their families. A client coordinator works with the patient and their family to identify and access local resources. Patients can be seeking curative treatment while utilizing the support Hospice of the Piedmont provides through the Transitions program.
- **Piedmont Palliative Care** is a physician consultation service sponsored by Hospice of the Piedmont. Palliative Care aims to reduce suffering and improve the quality of life for patients with advanced illness as well as their family. Palliative Care consultations are available regardless of the patient's prognosis or life expectancy.
- **Children's Support Services** provides psychosocial and spiritual support for seriously ill and grieving children, teens, and their families. This program includes elements of the Journeys art therapy program, social worker, and spiritual care services.
- **Bereavement and Grief** programs are available to any member of the community dealing with issues of loss, whether or not they have an existing connection to Hospice. Support groups, limited individual counseling, and referrals to local resources are provided as a community service.
- **Journeys** is a series of programs developed to support children and teens (ages 4–18) who are trying to cope with the illness or death of a loved one. Individual therapy, support groups, and seasonal camps are available to young people, and support groups are provided for their parents or guardians.

*Hospice of the Piedmont admits patients without regard to age, race, religion, political belief, gender, disability, national origin, sexual orientation, or ability to pay.* 🌱

## A New Look



**H**OSPICE OF THE PIEDMONT is kicking off the next 30 years with a fresh look for the organization. During the fall of 2009 Hospice of the Piedmont was selected to participate in the second annual Design Marathon coordinated by the Charlottesville Community Design Center. The Design Marathon is an annual event in which professional graphic designers, architects, and landscape architects give back to the community by providing pro-bono design services to deserving Charlottesville non-profits. In anticipation of our upcoming 30th anniversary we took advantage of this opportunity to work with a design team to develop the logo shown above.

The goal of the redesign was to create an easily recognizable image for Hospice of the Piedmont. The petals of the dogwood flower represent the members of our interdisciplinary team who come together to support our patients and their families. The

petals are also stylized hearts that represent the compassionate nature of our work.

**The petals are also stylized hearts that represent the compassionate nature of our work.**

We sincerely appreciate the hard work of our design team: Zoé Edgecomb, project manager, and graphic designers Lian LaRussa, Sally Trude and Kenneth Willfong. Laura Roseberry, the local designer who has worked with us to update all of our educational materials, and brochures (including a redesign of this newsletter in the spring of 2008) is working to incorporate the new logo design into all of our communication pieces. Thanks to everyone who has helped bring this project to fruition! 🌱



# Halfway to Goal: Hospice House Endowment Campaign

**P**EGGY\* WAS VERY ILL. HER children lived thousands of miles away, her sister was no longer able to meet all of Peggy's needs, and her husband had dementia. When her cancer progressed Hospice House became the home that Peggy needed. She was so frail when she arrived that the staff assumed she would only live another week.

The care she received at Hospice House was excellent, and Peggy began to thrive. Her children were delighted to know she was in good hands. "My family has been totally relieved of anxiety, and that is a blessing."

Up until her last day on earth, months after admission, Peggy described her care as "the best under Heaven."

Hospice House was designed to provide safe, skilled, compassionate care in a warm, homelike setting for hospice patients who cannot remain at home during their final weeks or months of life. For these patients, Hospice House is a place of refuge and support where they are treated with dignity and kept comfortable, alert, and pain free. It's also where they are able to spend time with friends and family, and to say their final goodbyes.

While Medicare, Medicaid, and private insurance cover the basic daily rate for hospice care approved for patients living at home, Hospice of the Piedmont is not reimbursed for the cost of providing room, board, and round-the-clock staff, in addition to the other costs of operating Hospice House.

Families with the means to do so are asked to compensate Hospice of the Piedmont for room and board on a sliding scale, based on income. Patients who are uninsured or unable to share in the above costs are never denied access to Hospice House. In fiscal year 2009, the organization funded more than \$136,000 in "community care" for patients who could not pay for their stay, an increase of 2% over the previous

year. Until recently, the cost of their care and the additional expenses incurred at Hospice House were paid for by grants and the careful stewardship of existing resources.


**"...I firmly believe that the last six months of Mother's life were the best of her life."**

But a non-profit, charitable organization must plan carefully for the future. An endowment lives in perpetuity; the principle of an endowment is never spent while the income earned on that investment will provide a permanent, annual stream of income.

In 2007, Hospice of the Piedmont kicked off a three million dollar endowment campaign to ensure that Hospice House remains a resource to the community for generations to come, and to ensure that no one in need is ever turned away. By the end of 2009, the campaign reached the halfway mark, with slightly more than \$1.58 million committed to the cause.

This fundraising effort is led by Ron Sykes, headmaster of Covenant School and the grateful son of another former Hospice House resident.

"I think it surprises people when I say this, but I firmly believe that the last six months of Mother's life were the best of her life. She was loved, cared for, made new friends, said her goodbyes to her family—all in the nicest home she'd ever lived in."

Ron and Jane Sykes want to do whatever they can to help ensure that other families know about Hospice of the Piedmont, and have access to the services hospice has to offer. "We hope others will join us in this effort," Sykes explained. "We will never be able to fully repay the gift Hospice of the Piedmont gave my mother, but we want to try." 

The following donors have made significant gifts to the Hospice House Endowment campaign since its inception in late 2007. **We thank them, and many others, who are helping ensure the sustainability of Hospice House for generations to come.**

Anonymous  
M. Jean Bradley  
Sharon Britt  
John and Doris Haire  
Evelyn H. Manella  
David and Beth Short  
James and Cynthia Stultz  
Roberta and Jim White  
Farkas Family Foundation  
Hunter Smith Family Foundation  
I.J. and Hilda M. Breeden Foundation  
The Joseph and Robert Cornell Memorial Foundation  
The Roy R. Charles Charitable Trust  
Jannie Pauline Carr Woodson Charitable Trust  
Estate of Newton W. and Wilma C. Thomas  
Estate of Robert L. Blaeser  
Estate of Wilma Hartung  
Estate of Dorothea M. Lee  
Estate of Virginia L. Fulcher  
Estate of R. Joe Marsh

## TO MAKE A GIFT TO THE HOSPICE HOUSE ENDOWMENT

Make your check payable to **Hospice of the Piedmont**, and in the memo line include: **Hospice House Endowment**. Pledges paid over a three-year period of time are also welcome, and opportunities to recognize or memorialize a loved one by naming a space in the House are available.

For more information, contact:  
Karen Ratzlaff,  
Director of Development  
(434) 817-6910  
[karen.ratzlaff@hopva.org](mailto:karen.ratzlaff@hopva.org)

\*Name was changed on request.

## THANK YOU!

At the time this publication goes to print, the following partners have sponsored or contributed to a 30th Anniversary event or initiative for Hospice of the Piedmont:

### **Lead Sponsor,**

#### **Faith Community Symposium**

Martha Jefferson Hospital

### **Contributing Sponsors,**

#### **Faith Community Symposium**

Hill & Wood Funeral Service

J.F. Bell Funeral Home, Inc.

### **Sponsor, Hospice "Family" Events**

Home Instead Senior Care

### **Luminous Sponsor, Gala**

Virginia National Bank

### **Shining Sponsors, Gala**

Easton Events

Foxfield Races

Fruehauf Foundation

### **Gala Benefactors**

CoutureDesign

John and Doris Haire

Martha Jefferson Hospital

McLean-Faulconer, Inc.

Montague-Betts, Co.

Rosewood Village

UVA Health System

### **Contributing Sponsors, Gala**

Bailey Printing

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Crozet Print Shop

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Howard and Diane Long

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National Optronics

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Roseberries Graphic Design

Shenandoah Water

Tiger Fuel

Virginia Business Interiors

Virginia Tent Rental

**To sponsor a program or event in 2010, visit [www.hopva.org/sponsor.php](http://www.hopva.org/sponsor.php) for details.**

# CELEBRATING 30 YEARS

Visit [www.hopva.org/anniversary.php](http://www.hopva.org/anniversary.php) for more information on these or other events.

### *April 23, 2010 – Mountain Lights: 30th Anniversary Gala*

Join us for a black tie, fundraising Gala as Hospice of the Piedmont proudly celebrates three decades of compassionate, expert care. Friday evening, April 23, 2010 at Ash Lawn–Highland, Hilltop Pavilion. Visit [www.hopva.org/gala.php](http://www.hopva.org/gala.php) to learn more.



### *April 24, 2010 – Kiwanis Club of Charlottesville Dogwood Pancake Breakfast*

Enjoy this annual Charlottesville tradition before heading off to the Dogwood Festival Parade!

Saturday April 24, 2010 from 7:30 to 11:30 a.m. at First Presbyterian Church (500 Park St., Charlottesville). Tickets: Minimum donation of \$5, Children under 6 free. Proceeds will benefit Hospice of the Piedmont's *Journeys* program, offering bereavement support for children and teens. Tickets can be purchased at the door or from any Kiwanis family member.

For more information, or to request tickets, please call (434) 295-9314 or visit: <http://avenue.org/kiwanis>

### *April 24, 2010 – Foxfield Spring Race Meet*

Benefiting Hospice of the Piedmont. Visit [www.foxfieldraces.com](http://www.foxfieldraces.com) to learn more and to purchase tickets to experience this long-standing, Charlottesville steeplechase tradition.

### *May 1, 2010 – Belk Charity Sale*

Hospice of the Piedmont will be one of many charities benefiting from \$5 tickets pre-sold to attend a special shopping experience at Belk stores, Fashion Square Mall. Tickets can be purchased at hospice offices after March 15.

### *June 5, 2010 – Sally Carle Memorial 5K Run/Walk*

Organized and sponsored by the Keswick Club, enjoy an early morning outing on a beautiful course through the grounds of Keswick. Visit [www.keswickclub.com](http://www.keswickclub.com) for more information, or call (434) 923-4319.

*Additional events are planned for the second half of the 30th anniversary year. Stay tuned! 🐾*

## Bereavement Support: Upcoming and Ongoing Events

**Remembering Our Children** — If you are a parent or family member who has experienced the death of a child, we invite you to join us for education about grief and loss, support, and healing. Ongoing group meets the 1st & 3rd Mondays of the month, 6–7:30pm

**Drop-In Bereavement Support Group** — An open bereavement support group for any adult who has been affected by the death of a friend or family member. This is an opportunity to discuss grief topics and receive support from others going through the grief process. Ongoing group meets the 2nd Monday of the month, 5:30–7pm

**Men's Breakfast Club** — A social gathering for men coping with the death of a loved one. Gain support through conversation and connection with other men experiencing the ups and downs of grief. A breakfast buffet will be available, payable by attendee at the front desk. Meets: The 3rd Thursday of each month, 8:30am at The English Inn of Charlottesville 2000 Morton Drive (behind Emmet Street Bodo's Bagels)

**Beginning Your Grief Journey Workshop** — Join us for an evening of education and sharing for the newly bereaved. We will introduce basic grief concepts and provide time to begin to share the story of your loss in a group setting. Afternoon sessions run from 1–3:30pm; evening sessions run from 6–8:30pm. Please call for specific locations in your area.

Albemarle County **April 17**, evening; **May, 5** afternoon, **June 2**, evening  
Augusta County **April 14**, afternoon  
Buckingham County **April 21**, afternoon  
Fluvanna County **May 19**, evening  
Greene County **May 26**, evening  
Louisa County **March 31**, evening, **June 16**, afternoon  
Madison County **April 28**, afternoon  
Nelson County **June 9**, afternoon  
Orange County **May 12**, evening

**A Life Remembered** — Creating a Remembrance Album: Join us to learn how to put together photos and stories creating an album celebrating the life of your loved one(s) who have died, or create a *My Life Now* album that illustrates your friends and interests since your loss, reminding you that life is moving forward. Complete just a page or two or an entire album that can be shared with family and friends now and passed on to future generations.

**April 30, 2010**, 4:00pm – 8:00pm and/or **May 1, 2010**, 9:00am – 2:00pm

**Eight Week Support Group** — Meet for eight consecutive weeks to learn about the grieving process and be with others who are grieving. These groups are for adults who have experienced the death of a loved one and three months have passed since the death.

**Next eight week session April 22–June 10, 2010**, 5:30pm – 7:00pm

**Spring Memorial Gathering** — Friends and family members of Hospice of the Piedmont patients who have died in the year since our last Spring Memorial are invited to gather together with Hospice of the Piedmont staff and volunteers to remember and honor their loved ones who have died.

**May 18, 2010**, 6:30pm, Unity Church, Charlottesville

**Journeys Support Group** — Our 6-week sessions provide an opportunity for children, teens and their parents/guardians to receive grief education and support from a bereavement counselor, art therapists, and Journeys volunteers. (Dinner will be provided.)

Families may attend multiple sessions. For more information, contact Hospice of the Piedmont at (434) 817-6900.

### Registration is required for bereavement events.

Call (434) 817-6900 or (800) 975-5501 for more information, including locations, directions and to reserve space in our groups.

For the most up to date information on events at Hospice of the Piedmont visit [www.hopva.org](http://www.hopva.org). In case of inclement weather, events will be cancelled if that county's schools have been closed. 📍

## JOURNEYS SPRING DAY CAMP



Children and teens ages 6–18 are invited to join us at Triple C Camp in Charlottesville to have fun through a variety of activities including the popular challenge course, as well as receiving grief education and support. Parents will attend the morning parents' group and then return for the closing ceremony at 4:00pm.

Camp Date:

**Saturday May 15, 2010**

9:30am – 4:30pm

Applications are required and due by May 7, 2010.

For more information about this event please contact the Bereavement Department at (434) 817-6900 or (800) 975-5501.



## OUR MISSION

Our mission is to serve our community with hospice care and supportive services related to serious illness and loss with the highest level of skill, compassion and respect.

### VISION

To be the provider and the employer of choice in our community for the delivery of hospice care and supportive services related to serious illness and loss.

### VALUES

Hospice of the Piedmont espouses the following values:

#### Respect

We recognize and appreciate the diversity, worth, dignity and privacy of every patient, family member, co-worker, and volunteer.

#### Advocacy

We actively support the patient's choice for end-of-life care.


#### Integrity

We hold ourselves to the highest level of ethical conduct in every aspect of our organization.

#### Stewardship

We make effective and efficient use of the resources available to help us accomplish our mission.

#### Effectiveness

We work with individuals and organizations to ensure the most effective, compassionate, appropriate and highest quality care available. 

## How To:

### *Contact Hospice of the Piedmont*

Phone: (434) 817-6900 or (800) 975-5501

On-call staff is available 24-hours a day, seven-days a week.

Website: [www.hopva.org](http://www.hopva.org)

Email: [info@hopva.org](mailto:info@hopva.org)

Address: 675 Peter Jefferson Parkway, Suite 300, Charlottesville, VA 22911

### *Advocate for Hospice*

If you are interested in following the impact of the various health care reform initiatives on hospice programs, visit the National Association of Hospice and Palliative Care Organization (NHPCO) website at [www.nhpco.org/advocacy](http://www.nhpco.org/advocacy). You can sign-up to receive regular email alerts about steps you can take to advocate for quality hospice programs at the national, state, and local levels. Thank you for adding your voice to ours!

### *Volunteer*

Volunteers are the “heart of hospice.” Without our current team of dedicated volunteers Hospice of the Piedmont would not be able to provide the quality and quantity of services we make available to our community. If you are compassionate, caring, and sensitive and have time, patience, and desire, your community needs you. Call our Volunteer Coordinator or email: [tina.hughey-comers@hopva.org](mailto:tina.hughey-comers@hopva.org).

### *Support Hospice of the Piedmont*

We provide the “gold standard” of care for every patient and family we serve, regardless of their ability to pay. And we offer many valuable services that are not covered at all by revenue from Medicare, Medicaid, or private insurance—like grief support for adults and children, and pre-hospice support through Transitions. The scope of our services is enhanced immeasurably thanks to generous financial support from our community. To make a gift today, use the envelope included in this newsletter. To make a gift tomorrow, consider including Hospice of the Piedmont in your will or estate plan. Call Karen Ratzlaff, director of development, at (434) 817-6910 or email [karen.ratzlaff@hopva.org](mailto:karen.ratzlaff@hopva.org).